



The past 18 months have seen our lives take a 360o turn. The impact on people’s mental health in Malta has been astounding. Richmond has over the past months expanded its services and introduced new ones *to offer hope to more people who are struggling with difficult moments*. The requests for services increased drastically.

THE GIFT OF THERAPY

In its first 5 months, the professional online support service **OLLI.chat** had already handled over **1,250 help chats**.

THE GIFT OF THERAPY

**Face-to-face** follow-up meetings with a professional **increased by 900%** over 6 months.

THE GIFT OF THERAPY

Requests for therapy **increased by 100%** since last year.

THE GIFT OF THERAPY

The **1770** helpline became a 24/7 service, and **calls increased by 500%** over the last 18 months.